

Wimmera Emergency Management Team



Serviceton residents and visitors Are you Fire Ready?



It's up to you to stay informed



Local News

Listen to ABC local radio, commercial and designated community radio stations and watch Sky News TV. You can find a complete list at www.emv.vic.gov.au



VicEmergency Hotline

1800 226 226
(free call)



VicEmergency App

Download from the App Store or Google Play



Social Media

www.facebook.com/vicemergency
www.twitter.com/vicemergency



VicEmergency Website

www.emergency.vic.gov.au



Keep an eye on the weather and forecasts at the Bureau of Meteorology website – www.bom.gov.au



In some circumstances you may receive an SMS to your mobile or a call to your landline phone



This guide was developed by the Wimmera Emergency Management Team in conjunction with the Country Fire Authority

DISCLAIMER: This information was correct at the time of publication

Prepared: November 2025

Serviceton residents and visitors

Are you Fire Ready?

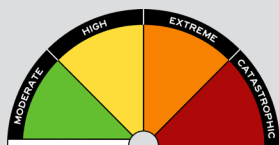
The information in this guide is for the Serviceton area, which has a VERY HIGH bushfire risk.

Bushfires and grassfires pose a significant threat to all people living, working or travelling in Victoria. They can be deadly and strike without warning.

If you choose to live, work or visit areas of high fire risk, it is vital to your safety to have a well-developed survival plan for all days when hot, dry and windy conditions create a fire risk.

Planning and preparation can save lives. Use this guide to help you and your family plan and prepare.

Check the signs ... Know when to go ...



FIRE DANGER RATING

www.cfa.vic.gov.au/warnings-restrictions/total-fire-bans-and-ratings
or call 1800 226 226

Know your Daily Fire Danger Rating

Fire Danger Ratings provide information to help you decide what actions you need to take to protect yourself and others.

Fire Danger Ratings feature in weather forecasts during the fire season.

Check the Wimmera District's rating every day during summer.

Every day you should:

- Monitor conditions and official sources for warnings.
- If a fire starts near you, take action immediately to protect your life.
- Do not wait for a warning.
- Adhere to local regulations governing fire activity.
- Ensure any industrial and agricultural activities adhere to relevant guidelines.



Know your Restrictions

Total Fire Bans tell you what you can and can't do to prevent a fire starting and what activities are banned.

They are legal restrictions which if broken can be penalised with large fines and imprisonment.

www.cfa.vic.gov.au/warnings-restrictions/total-fire-bans-and-ratings

Know your Fire Weather District

Serviceton is in the Wimmera Fire Weather District.



Rating	What does it mean?	What should I do?
CATASTROPHIC	If a fire starts and takes hold, lives are likely to be lost. • These are the most dangerous conditions for a fire.	For your survival, leave bushfire risk areas. • Your life may depend on the decisions you make, even before there is a fire. • For your survival, do not be in bushfire risk areas. • Stay safe by going to a safer location early in the morning or the night before. • Homes cannot withstand fires in these conditions. You may not be able to leave and help may not be available.
EXTREME	Fires will spread quickly and be extremely dangerous. • These are dangerous fire conditions. • Expect hot, dry and windy conditions.	Take action now to protect your life and property. • Check your bushfire plan and that your property is fire ready. • If a fire starts, take immediate action. If you and your property are not prepared to the highest level, go to a safer location well before the fire impacts. • Reconsider travel through bushfire risk areas. • Leaving bushfire risk areas early in the day is your safest option.
HIGH	Fires can be dangerous.	Be ready to act. • There's a heightened risk. Be alert for fires in your area. • Decide what you will do if a fire starts. • If a fire starts, your life and property may be at risk. The safest option is to avoid bushfire risk areas.
MODERATE	Most fires can be controlled.	Plan and prepare. • Stay up to date and be ready to act if there is a fire.
NO RATING	The system also introduces an “off” level for days where no proactive action is required by the community. This does not mean that fires cannot happen, but that they are not likely to move or act in a way that threatens the safety of the community. This rating is the thin white wedge on the colour wheel sitting under “Moderate”.	

It is your responsibility to prepare yourself, your family and your home for the threat of bushfire or grassfire.

When fires threaten, you need to act decisively in accordance with your Bushfire Survival Plan.

Your survival depends on your preparations and the decisions you make.

Plan and Prepare

Because you live in a VERY HIGH fire risk area, you need to plan and prepare before the fire season.

The best way to prepare yourself mentally is to have a written and practiced plan that everyone in your household understands and has agreed to.

It will help reduce confusion and wasting time during a crisis.

When preparing your plan, give some consideration to your fencing and if a fire truck would be able to access your property. It's also important to think about your landscaping design and plant selection to help reduce the effects of direct flame contact and radiant heat on your home. Details are available on the CFA website.

The CFA runs Bushfire Preparation Meetings and planning workshops to help you develop your own Bushfire Survival Plan.

Talk to your Local CFA brigade members, call District 17 Headquarters on 5362 1700, or visit the CFA website for more information.

Resources to help you to prepare your plan can be found at:

- **Australian Red Cross**
www.redcross.org.au/prepare/
- **Country Fire Authority**
www.cfa.vic.gov.au/plan-prepare
- **Victoria State Government Fire Planner**
www.fireplanner.vic.gov.au/

Leaving early is always the safest option Don't wait until it's too late!

Understand the warnings

There are three different levels of warnings – Advice, Watch and Act and Emergency Warning – plus a recommendation to evacuate. Don't expect warnings to be issued in any particular order. The first warning you hear about could even be an Emergency Warning if a fire starts close to you.

Advice



An incident is occurring or has occurred in the area. Access information and monitor conditions.

Watch and Act



An emergency is developing nearby. You need to take action now to protect yourself and others.

Emergency Warning



You are in imminent danger and need to take action immediately.



You may also see an **Evacuation** symbol. This means that an evacuation is recommended or procedures are in place to evacuate.

Do not rely on an official warning to leave

When to look for warnings

When	What should I do?
It's a hot, dry, windy day	During summer, check regularly for updates. Fires can start suddenly at any time.
It's a fire risk day. You have left early or are preparing to do so.	Ensure the route you have planned is safe. Stay up to date about fires in your area. Know when it is safe to return.
You can see or smell smoke in the area and want to check what's going on.	Check the VicEmergency website or app and listen to your local emergency broadcasters for information, warnings and locations of current fires.
You are staying to defend on a fire risk day.	It is important that you know at the earliest possible stage if a fire is in your area so that you can implement your plan. Once you are aware of a fire, continue to monitor updates.
When travelling, including for holidays or work.	Check for incidents or warnings at your destination and along your route. Continue to monitor while at your destination area.

Download the VicEmergency app and set up your watch zone

Where should I go?

It's up to you to decide on a suitable place to go when you leave early on a fire risk day.

If you don't have a place to go in a low risk area, consider going to a community facility such as a shopping centre or library, or the town centre of Kaniva (20km), Bordertown (23km), Nhill (60km), Goroke (78km), Natimuk (121km) or Horsham (134km).

If you're a tourist, you should leave the area as soon as it's safe to do so.

Due to the geographic nature of the area, some roads may be affected by a bushfire event giving you limited options for leaving (refer to map on the next page).

If your plan fails and you have nowhere else to go...

A Bushfire Place of Last Resort may provide protection to you from the direct flames and heat from a bushfire. The nearest Bushfire Place of Last Resort is in Wolseley (13km).



Last Resort:
Wolseley (13km)
Wolseley Oval
Railway Terrace

Last Resort: Nhill (60km)
Davis Park Recreation Reserve
Bounded by Davis Avenue (East),
Park Street (North), King Street
(West) and Fraser Street (South)

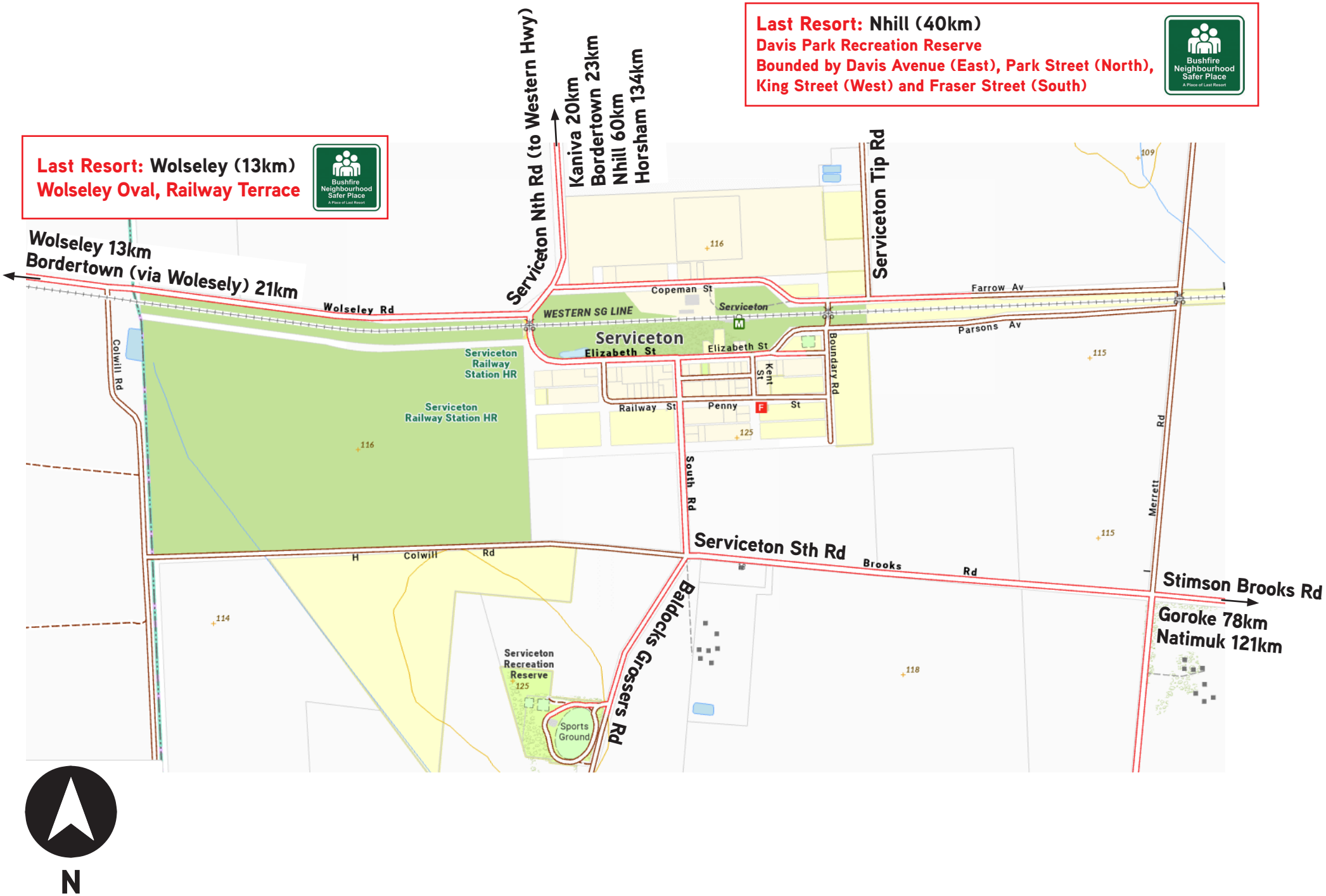
You need to be completely self sufficient. Make sure you bring food and water, protective clothing, mobile phone or radio, first aid and medication and provision for pets.

Further information about Bushfire Neighbourhood Safer Places is available at:
www.cfa.vic.gov.au/plan-prepare/your-local-area-info-and-advice/neighbourhood-safer-places

You may have to be there overnight or for many hours!

To report an emergency call triple zero – 000 (TTY 106)

Serviceton Fire Emergency Map





Emergency Information Accessibility

For people who speak a different language

Call the Translating and Interpreting Service on 131 450 and request translated information from the VicEmergency Hotline (1800 226 226).

To translate important fire safety information in other languages, go to the Fire Safety Translations page on the CFA website:
www.cfa.vic.gov.au/about-us/publications/fire-safety-translations

If you are deaf, hard of hearing or speech impaired

Contact the VicEmergency Hotline through the National Relay Service:

- **TTY** – phone 1800 555 677, then ask for 1800 226 226
- **Speak and Listen** – phone 1800 555 777, then ask for 1800 226 226
- **Internet relay users** connect to the National Relay Service.

Emergency information

Local News

ABC Local Radio (594AM),
Ace Radio 3WM (1089AM),
Mixx FM (101.3 or 98.5), Sky News TV

VicEmergency

1800 226 226 (free call) or
www.emergency.vic.gov.au

Country Fire Authority

www.cfa.vic.gov.au

West Wimmera Shire Council

133 972 or www.westwimmera.vic.gov.au

Nurse-On-Call 1300 606 024 (24 hours)

Park Closures 131 963 or

www.parks.vic.gov.au/get-into-nature/safety-in-nature/visitor-safety-tips-in-parks/be-bushfire-aware

Road Closures 133 778 (24 hours) or
www.traffic.transport.vic.gov.au/

School Closures (Department of Education)

1300 333 232 or www.vic.gov.au/early-childhood-school-closures

State Forest and Public Land Closures

(DEECA) 136 186 or www.ffm.vic.gov.au/permits-and-regulations/closures-of-parks-and-forests

Wildlife (DEECA) 136 186 or

www.wildlife.vic.gov.au/injured-native-wildlife/wildlife-tool to contact the closest native wildlife carers and rescue and rehabilitation organisations

Bushfire Support

Emergency Recovery Victoria hotline
1800 560 760 (Mon-Fri 9am-5pm)

Always use more than one source of emergency information

**Keep up to date with local information by following the
West Wimmera Shire Council Facebook page.**

**Get a UHF radio fitted to your vehicle and tune into channel 10
to stay informed during a bushfire.**