

**WEST WIMMERA  
SHIRE COUNCIL**

# **INFORMATION KIT FOR NEW RESIDENTS**

**WELCOME TO THE WEST WIMMERA  
SHIRE!**





# WELCOME

## **Acknowledging the traditional owners of the West Wimmera Shire region.**

West Wimmera Shire Council respectfully acknowledges the Traditional Custodians of the land, and pays respects to their elders, past, present and emerging.

Welcome to West Wimmera Shire,

As Mayor of West Wimmera Shire, I would like to take this opportunity to welcome you. This shire has a vast array of services, community organisations and sporting facilities for you to use and participate in.

You are probably already aware of the natural beauty of this area. Our shire offers many opportunities to appreciate the natural environment, our recreational water reserves and our wonderful flora and fauna. All community groups and sporting organisations are very welcoming and encourage new memberships. Through participation in local activities, you will soon settle in and make new friends.

This information guide is designed to help you become familiar with the services Council has to offer. The welcome kit also contains information to assist you in learning about local businesses and other services across the shire, such as education or medical facilities, as well as more specific town and district information.

If you have any questions about Council or our services, feel free to contact either of our offices or visit our website [www.westwimmera.vic.gov.au](http://www.westwimmera.vic.gov.au).

Once again welcome to West Wimmera and I hope enjoy your new home as much as those of us who have the privilege of already living here. Our Councillors and staff are always available to assist should you need any help.

With kind regards,  
Mayor Tim Meyer





# YOUR GUIDE TO LIVING IN WEST WIMMERA SHIRE

West Wimmera residents enjoy a unique lifestyle that includes low-density housing, a range of local events, excellent retail services, outstanding sporting facilities, natural attractions and a community spirit and traditional rural values that makes visiting, living and doing business in the West Wimmera desirable.

Key benefits of living in West Wimmera:

- Rural communities and/or country lifestyle options
- Affordable housing
- Access to excellent education facilities
- A wonderful Mediterranean climate
- Historic and heritage architecture which preserves the past but looks to the future
- Outstanding sporting and family friendly facilities and activities
- Rural communities providing modern facilities

We offer some of the most envied qualities of rural living in Australia - space, freedom, climate and an opportunity to have the country lifestyle, set up your own small business on site or online, indulge in your favourite hobbies and interests and enjoy the tranquillity of West Wimmera.

West Wimmera is located in the western most part of Victoria adjacent to the South Australian border. Covering an area of 9,106 km<sup>2</sup> it has a resident population of approximately 4,006. Of the 786 businesses contained within the Shire approximately 1,741 jobs have been created (in a mix of full time, part time and seasonal). West Wimmera has fertile land and good water supply and these businesses which are predominantly agricultural pursuits, generate a Gross Regional Product of \$258M, regional agricultural exports are in excess of \$238M and it has a very low unemployment rate of 2.4%.

The main townships are Edenhope and Kaniva with smaller rural areas including Harrow, Goroke, Apsley, Serviceton, Dergholm and just to name a few. The Shire is large in area however small in population.



# MAP OF WEST WIMMERA SHIRE





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# COUNCIL-RUN SERVICES

## CUSTOMER REQUESTS, RISKS AND HAZARDS

West Wimmera Shire Council has a Customer Request System which records and actions hazards to Council-owned facilities and assets thus ensuring the risk to anyone's health or safety is rectified.

You can complete an online customer request here:

 <https://www.westwimmera.vic.gov.au/Contact-Us/Customer-Requests>


Or by calling  13 99 72


Examples of hazards you might wish to report through our online customer request system:

- Broken or cracked footpaths with raised pavement
- Tree branches hanging or fallen on roads
- Signs that are faded or damaged and need replacing
- Damaged or broken playground equipment
- Damage to a Council-owned building or structure
- Damage to roads and associated infrastructure

## ROADS & FOOTPATHS

West Wimmera Shire has more than 2200km of roads running through and around our shire and therefore has an extensive works program each year to maintain and repair them. Over 1400km of these roads are unsealed and approximately 800km are sealed, stretching across 9000sq km of total area. West Wimmera Shire employs over 40 outdoor workers to maintain and construct roads, footpaths, town maintenance kerbs and channels. Council also is a contractor for VicRoads looking after arterial roads that fall within the shire. Regular inspections are done on all categories of roads and footpaths as to their hierarchy, but do rely on input from the community for improvements to provide a safe network. Council places high priority on road maintenance and allocates millions of dollars each year solely to the roads budget.

If you have noticed an issue with a local road, please call the shire offices on  13 99 72 or submit an online customer request at

 <https://www.westwimmera.vic.gov.au/Contact-Us/Customer-Requests>



# COMMUNITY TRANSPORT

## Edenhope Community Car

The Edenhope Community Car is available to the senior citizens of Edenhope. This community service is available Monday afternoon and Friday morning and afternoon (excluding public holidays) to transport people to appointments, meet up with friends, and do their shopping or any other purpose within the township. Bookings need to be made at least a day in advance by contacting the Edenhope office on ☎ 13 99 72.

## Kaniva Volunteer Taxi Service

Kaniva Volunteer Taxi Service is available to the senior citizens of Kaniva. This community service is available Mondays and Thursdays (excluding public holidays) to transport people to appointments, meet up with friends, do their shopping or any other purpose within the township. Bookings need to be made at least a day in advance.

Tokens are \$3.00, which entitles the customer to one return trip. Tokens must be purchased from the shire by contacting the Kaniva office on ☎ 13 99 72.

## Community bus

West Wimmera Shire Council provides an 11-passenger mini bus for community groups to access for community transport needs.

There is a fee for kilometres travelled and fuel.

To make a booking please contact Council's Customer Service Centre on ☎ 13 99 72.

Bookings for the use of the community bus can not be made more than one month in advance.

To ensure that as many community groups may access the community bus as possible Council will restrict the use of the bus by individual groups to a maximum of three separate hires in any six month period.

For more information please see our website:

🌐 <https://www.westwimmera.vic.gov.au/Services/Community-Resources/Community-bus>

# WASTE MANAGEMENT

West Wimmera Shire Council promotes waste minimisation and encourages residents to:

- Reduce consumption – buy recycled products.
- Re-use goods – hand on items you no longer need.
- Recycle – place newspapers, plastics, and rinsed jars and bottles in your recycling bin

## Kerbside household garbage and recycling service

West Wimmera Shire has weekly recycling and rubbish collection programs in the townships of Edenhope, Harrow, Apsley, Goroke, Kaniva, Serviceton, Miram and Rural areas on direct route to these towns.

This weekly service has substantially reduced material going into our landfill.

- Household garbage bin (small 120 L bin green) collected weekly
- Recycling bins collected fortnightly



For further information on collection days contact the shire offices on ☎ 13 99 72 or online at

🌐 [www.westwimmera.vic.gov.au/residents/waste-management/rubbish-collection-services](http://www.westwimmera.vic.gov.au/residents/waste-management/rubbish-collection-services)

## Tips and transfer stations

Council also runs tips and waste transfer stations, where you can deposit waste and recyclables at various locations around the shire. Fees are charged for different types and quantities of waste. If you are not serviced by a kerbside service you will need to take your waste to one of these facilities or arrange for a private waste disposal service to your property.


You can find out more about waste management in West Wimmera Shire by visiting


 [www.westwimmera.vic.gov.au/residents/waste-management/landfill-and-transfer-stations](http://www.westwimmera.vic.gov.au/residents/waste-management/landfill-and-transfer-stations) or by phoning Council on  13 99 72.

Some of the most frequently asked questions about waste are answered below.

## Where can I purchase a bin?

If you are serviced by kerbside collections, you should have two bins when you move in, one wheelie bin for household garbage and a bin for recycling.

If any of these bins are missing or you are moving into a newly built house and need new bins, please contact West Wimmera Shire Council on  13 99 72

 [www.westwimmera.vic.gov.au/residents/waste-management/rubbish-collection-services](http://www.westwimmera.vic.gov.au/residents/waste-management/rubbish-collection-services)

## What can I do with green waste?

Green waste can be taken to any transfer station for \$15 per cubic metre



## What else can I recycle?

West Wimmera Shire participates in the DrumMuster program and will accept chemical drums. Please contact the shire office for times as this is a seasonal program.

West Wimmera Shire has oil recycling stations at Kaniva, Goroke and Edenhope.

## WHAT CAN GO IN YOUR BINS?

### 240L RECYCLING BIN



### 120L RUBBISH BIN





## COMMUNICATION

West Wimmera Shire Council uses a range of methods to communicate with its residents and ratepayers, such as notices and media releases published in the local newspapers, community newspapers and on our website and Council's Facebook Page.

For more information on our communication methods phone the Communications Officer on ☎ 13 99 72.

## ANIMALS

We recognise that animals can bring much joy to family life. For the benefit of both pet and owner, West Wimmera Shire Council endorses responsible pet ownership. This includes abiding by Council laws regarding walking your dog and disposing of their waste appropriately.

Read more about responsible pet ownership, including pet registration and microchipping here:

🌐 <https://www.westwimmera.vic.gov.au/Residents-Property/Pets-Animals-Livestock/Pet-Ownership>.

If you have a dog or cat, you must:

- Microchip and register at three months of age
- Renew the registration every year by 10 April
- Advise Council if you change address or the animal is deceased
- You may be fined if your cat or dog is over three months old and is not registered
- You must follow particular restrictions in relation to restricted breeds of dogs.

When you register a dog or cat, Council knows the pet's owner and address, and how many dogs and cats you own. In West Wimmera Shire Council you are permitted to have two dogs and/or two cats in the township on land up to 0.4 hectare and four dogs and/or four cats in the township on land greater than 0.4 hectare. A Community Local Law Application for Permit form will need to be completed if you exceed these limits.

You do not need to register pets like birds, fish and small animals.

The cost of animal registration varies depending on circumstances, please contact Council for an up to date fee schedule.



## GRANTS AND FUNDING

If you are a member of a community group that needs to source funding for a particular project, West Wimmera Shire Council's Community and Economic Development Department might be able to help.

We can assist community organisations/clubs to source possible grant applications through local, state and federal government agencies as well as private sector funding opportunities.

For further information please contact our Business and Economic Development Manager on ☎ 13 99 72.

West Wimmera Shire Council runs the Community Strengthening Grants program twice a year. The Community Strengthening Grants program is designed to promote and increase participation of local residents in community initiatives, to build and strengthen local networks and partnerships and to support community leadership, learning and skill development. Council will provide financial assistance to community groups and organisations to support the provision of programs, activities and services which respond to identified community needs, contribute to the building of a stronger community, develop innovative approaches and local social issues and are in accordance with Council's strategic objectives.

For further information contact Council on ☎ 13 99 72 or visit:

🌐 <https://www.westwimmera.vic.gov.au/Council/Grants-and-Funding>.

## HOSTING AN EVENT IN WEST WIMMERA

West Wimmera Shire is a great place to have your next event. We have a range of versatile venues and locations and offer support wherever possible to event organisers.

Events can be all sizes, and therefore have different requirements. If your event is complex, it might need approvals and permits.

We can help you determine if you need approval and support from Council, or if you simply need to notify us that your event is taking place.

Council can work with you to market your event on our events calendar, notice boards and on Council's social media pages.

You might need some temporary road closures, portable toilets, traffic management signs, venue hire, catering or advertising.

Council can also support your event with Emergency Services Management, by submitting details of your event to the local emergency services so that they can better respond to any incidents.

For more information about planning an event in West Wimmera Shire, please check out our events page on our website here:

🌐 <https://www.westwimmera.vic.gov.au/Events>





## EVENTS CALENDAR

West Wimmera Shire Council has a comprehensive web-based events calendar that carries many community and large-scale events that occur in the shire. It is free to list your event in the calendar (conditions apply) and you can do this by submitting the details on our website at <https://www.westwimmera.vic.gov.au/events/advertising=an-event>, or by calling Council on ☎ 13 99 72 or emailing our Event Support Team at [events@westwimmera.vic.gov.au](mailto:events@westwimmera.vic.gov.au).

## PLANNING & BUILDING

### Always check before you build!

If you are planning to build something on your property, a phone call to Council's planning unit is the best way to start. By phoning us first, you will know exactly what you need to do to meet regulations and ensure you have all the relevant building, planning and septic tank permits before starting work. A phone call will avoid problems in the future if you build and then find out you were not allowed to under legislation.

West Wimmera Shire Council provides planning, building and septic tank services and can advise you on the permits you will need before you start building. Almost all building works will need a building permit, and planning permits are also needed for many works depending on how your property is zoned and the particulars of your proposal. Septic tank permits are required for domestic development (new or alterations) in un-sewered areas.

Examples of the projects that need a permit include:

- Alterations to an existing house
- Alterations to an existing building
- Re-cladding of a building
- Sheds and garages
- Some farm sheds
- New houses
- Pergolas and decking attached to a building
- Swimming pools
- Some fences
- Internal alterations

**Please note – this list is not exhaustive so please speak to Council officers before you start building.**


West Wimmera Shire Council's Building and Planning Department can be contacted on ☎ 13 99 72 or you can drop in to our Edenhope office to speak to an officer in person. You can also obtain more information on our website at <https://www.westwimmera.vic.gov.au/plan-and-build>

Planning permit application checklists, which help guide you through the application process, are available on the building and planning page of the website or from West Wimmera Shire Council offices.




## EMPLOYMENT WITH COUNCIL

West Wimmera Shire Council offers employment opportunities, and the best way to find out about these is to keep an eye out for advertisements in local newspapers and regularly check our website



 [www.westwimmera.vic.gov.au/council/employment](http://www.westwimmera.vic.gov.au/council/employment).

## BUSINESS

West Wimmera Shire Council has a Community and Economic Development Department that can provide advice and assistance in the areas of tourism, economic development, business development and grants acquisition.

There are a number of methods this department can assist you and your business and/or community organisations through workshops, referrals to business/community development information from state and federal level, one-on-one discussions and educational materials, assistance with applications for various grants and Regional Business Awards. West Wimmera Shire also co-ordinates the web-based business directory. You can list your business free of charge in the web based directory by phoning Council on  13 99 72.

For more information about the business services West Wimmera Shire Council offers, visit

 [www.westwimmera.vic.gov.au](http://www.westwimmera.vic.gov.au) or speak to our Manager of Business and Economic Development by phoning  13 99 72 or emailing: [economicdevelopment@westwimmera.vic.gov.au](mailto:economicdevelopment@westwimmera.vic.gov.au)

## YOUTH SERVICES

West Wimmera Shire Council's Youth Officer works closely with young people between the ages of 12-25 years to help develop and build on skills as well as promote active participation in the municipality. Council values the importance of young people and the significant contribution that they make to our community.

Youth Services provides opportunities for young people to develop skills in leadership, program planning and project management.

For more information about Youth Services please contact:

Leah Davies

Youth Officer

 13 WWSC

Email: [leahdavies@westwimmera.vic.gov.au](mailto:leahdavies@westwimmera.vic.gov.au)

Facebook page: Youth Services West Wimmera

## VOLUNTEERING

West Wimmera Shire has numerous opportunities for residents, and even visitors, to contribute to the overall wellbeing of their community by supporting the efforts of the many local organisations that use or need volunteers.

Volunteering is vital in our communities, without volunteers much of the work which happens in our communities would never be realised by using a paid workforce.

West Wimmera Shire is responsible for a variety of volunteer programs including:

- Meals on Wheels (Kaniva and Edenhope)
- Drivers for the community car (Kaniva)
- Kaniva Taxi Service
- Harrow Community Companion Program



## How can I help?

Complete the volunteer application form online here:

<https://www.westwimmera.vic.gov.au/community/volunteering>,  
or download and return it to a Council Service Centre or email it to  
[volunteersupport@westwimmera.vic.gov.au](mailto:volunteersupport@westwimmera.vic.gov.au).

Please call ☎ 13 99 72 to speak to our Volunteer Support Co-ordinator.

For more information about volunteering and to find out ways in which you can contribute to community life, contact:

- Centre for Participation on  
☎ 5382 5607 or  
[www.centreforparticipation.org.au](http://www.centreforparticipation.org.au)
- Volunteering Victoria at  
[www.volunteeringvictoria.org.au](http://www.volunteeringvictoria.org.au)
- Volunteering Victoria Portal at  
[www.volunteer.vic.gov.au](http://www.volunteer.vic.gov.au)

## PUBLIC HEALTH

West Wimmera Shire Council's Environmental Health Department provides a variety of public health services including wastewater management, emergency management and the enforcement of state laws such as those governing food premises.

The Environmental Health Department also deals with:

- Head lice
- Food safety
- Business premises registrations
- Septic tanks

The Environmental Health Department is the first contact for nuisance, food and environmental complaints and can be contacted by phoning the Environmental Health Officer on ☎ 13 99 72.

Information is also available at

<https://www.westwimmera.vic.gov.au/Residents-Property/Public-Health-Services>

## AGED AND DISABILITY CARE

West Wimmera Shire Council offers aged and disability care services including home care, personal care and home maintenance to elderly residents who qualify. The Council also provides:

- Respite care
- Food services in the form of Meals on Wheels
- Assessments for the Personal Alert Victoria "Safety Link" program
- Community transport assistance

For more information about the aged and disability services Council offers, please phone our Community Services Team Leader on ☎ 13 99 72 or see our website aged and disability pages here:

<https://www.westwimmera.vic.gov.au/community>



# UTILITIES


## AUSTRALIA POST


Outlets are located in Apsley, Edenhope, Harrow, Goroke, Kaniva, Minimay and Serviceton.

## GAS

Natural gas is unavailable in the West Wimmera Shire but household gas bottles are available. Contacts can be found in the phonebook or online.

Elgas has 2 local 45 kilo gas bottle suppliers, listed below.

 <https://www.elgas.com.au/agents/dodson-s-electrical-timber-hardware-lpg-gas-bottles-kaniva-3419-vic/>

 <https://www.elgas.com.au/agents/home-hardware-nhill-lpg-gas-bottles-nhill-3418-vic/>

## PHONE

### Telstra

Residential enquiries –  132 200

Business enquiries –  132 000

 [www.telstra.com](http://www.telstra.com)

## POWER

Due to deregulation of the electricity industry, there are many electricity retailers who supply to West Wimmera Shire. To make an informed choice, visit the website of the Essential Services Commissioner at

 [www.esc.vic.gov.au](http://www.esc.vic.gov.au)

Retailers and their contacts can be found on this website.


## WATER

GWM Water based in Horsham, is a government-owned water business responsible for managing urban and rural supply systems in the Grampians, Wimmera and Mallee regions of Western Victoria.

### General enquiries including billing

 1300 659 961

### Service difficulties and faults

 1800 188 586 (24 hours)



# EMERGENCY SERVICES

## ALWAYS CALL 000 FOR EMERGENCIES

West Wimmera Shire Council officers can respond to emergencies in the service areas in which Council covers, such as local laws and road issues.

Council also offers a limited after-hours emergency service for situations such as:

- Road emergencies
- Animal control Issues (stock on roads, dangerous dogs)
- Community services

Call ☎ 13 99 72 and follow the prompts.

### Other emergency numbers

- ☎ Police, ambulance, and fire 000
- ☎ Kids Help Line 008 073 008
- ☎ Lifeline 131 114
- ☎ State Emergency Service 132 500

## AMBULANCE

In West Wimmera Shire, ambulance stations are in Edenhope and Kaniva, and crews from these stations will also respond to emergencies in other localities, depending on where you are calling from. There is no emergency rescue helicopter based in the south-west of Victoria, but one can be called to transport patients in emergency situations. A fixed-wing aircraft is also used to transport patients to city hospitals.



## FIRE

Like many areas of Victoria that are affected by long-standing drought conditions, West Wimmera is prone to outbreaks of bushfire. The Council has a Fire Prevention Officer who, in conjunction with the CFA, is responsible for community fire education and awareness, and for ensuring landowners comply with regulations that require them to keep their blocks neat and tidy and free from flammable materials such as piles of flammable material or long, dry grass.

Every year around October, Council's Fire Prevention Officer inspects township allotments and property and from these inspections, compliance notices are issued to landowners who are asked to slash long grass, remove piles of flammable material and ensure their property is free from fire hazards. For more information about fire prevention, call the Council's Fire Prevention Officer on ☎ 13 99 72

Detailed information about fire prevention is available on the CFA website at

🌐 [www.cfa.vic.gov.au](http://www.cfa.vic.gov.au)



## POLICE

### Apsley

Splatt Street

☎ 5586 1210

### Edenhope

5 Orme Street

☎ 5585 1003

### Goroke

Main Street

☎ 5386 1004

### Kaniva

81 Commercial  
Street

☎ 5392 2244

## EMERGENCY MANAGEMENT

West Wimmera Shire Council has an emergency management plan that identifies potential risks from disasters, and outlines measures that Council takes to reduce and/or deal with any of the emergencies that arise. Emergencies can take many forms, including natural disasters such as fire or flood, traffic incidents and boating mishaps. West Wimmera Shire Council also has a Municipal Emergency Management Officer (MEMO) who co-ordinates the Council's response to any emergency situation.



# HEALTH

## DOCTORS/GPs, HOSPITALS, DENTAL SERVICES, OTHER HEALTH SERVICES

Dental		
Michael Hall's Kaniva Denture Clinic	(03) 5392 2845	48 Commercial Street, Kaniva VIC 3419
Audiology		
Hearclear Audiology at Edenhope Medical Clinic	ph: (08) 8762 3262 fax: (08) 8762 3262	79 Elizabeth Street, Edenhope, VIC 3318
Doctors/GPs		
Edenhope Medical Clinic	03 5585 9888	medicalclinic@edmh.org.au
Rural Doctors – Kaniva	03 5323 5770	www.ruraldoctors.com
Goroke Community Health Centre West Wimmera Health Service	03 5363 2200	www.wwhs.net.au/our_facilities/goroke
Harrow Bush Nursing Centre	03 5588 2000	info@hbnc.org.au
Hospitals		
Grampians Health Edenhope	03 5585 9800	www.edmh.org.au
Kaniva Hospital West Wimmera Health Service	03 5392 7000	www.wwhs.net.au/our_facilities/kaniva

Additional health services are available in the surrounding townships and major centres.

# MATERNAL AND CHILD HEALTH HEALTHCARE

West Wimmera Shire Council's maternal and child health services promote child health and maternal well-being through a centre-based and home visiting program.

Council operates four centres, located in Edenhope, Goroke, Harrow and Kaniva (contact details below). You can find session times for these centres on our website at [www.westwimmera.vic.gov.au/Community/Family-and-Children/Maternal-and-child-health](http://www.westwimmera.vic.gov.au/Community/Family-and-Children/Maternal-and-child-health) or by contacting the Maternal and Child Health Nurse on ☎ 0428 595 725.

Our fully qualified maternal and child health nurses offer services including:

- Immunisations
- Child health and development checks
- Parental advice and guidance
- Breastfeeding advice
- Home visits
- And much more

## Maternal and Child Health Centre Times

To make an appointment contact the Maternal & Child Health Nurse on ☎ 0428 595 725

### Perinatal Emotional Health Program

Our Perinatal Emotional Health Practitioner (PEHP) offers free services, providing support with counselling strategies, referrals and education to help those in need. Our Perinatal Emotional Health Program is a free service.

#### Contact us

Perinatal Emotional Health Practitioner - Adrienne Caldow  
49 Elizabeth Street Edenhope VIC 3318

Phone: 0418 818 127 or 13 99 72

More information:

<https://www.westwimmera.vic.gov.au/Services/Family-Children/Perinatal-Emotional-Health-Program>

## IMMUNISATIONS

The Maternal and Child Health Nurse can provide immunisations to infants at no cost in accordance with the State Government's immunisation schedule.

For service hours and locations refer to Maternal and Child Health section or contact the Maternal and Child Health Nurse on ☎ 0428 595 725.





# YOUTH AND EDUCATION

## PLAYGROUPS

Playgroups provide parents and carers with the opportunity to meet new people, gain support and exchange parenting ideas. They allow babies, toddlers, and pre-schoolers to socialise as they play and learn together. All playgroups are different, but the emphasis is on fun and friendship.

Several playgroups are operated by community groups within the shire at Kaniva, Edenhope, Goroke, Harrow and Apsley. We also run Supported Playgroup facilitated by West Wimmera Shire Council.

For more information on playgroups or if you would like to be part of our online Support Playgroup community, please contact:

Early Years Team Leader

📍 PO Box 201, Edenhope VIC 3318

☎ 13 99 72

Email: [earlyyears@westwimmera.vic.gov.au](mailto:earlyyears@westwimmera.vic.gov.au)

To find out when your nearest playgroup meets, visit our playgroup page on our website

🌐 [https://www.westwimmera.vic.gov.au/](https://www.westwimmera.vic.gov.au/Community/Family-and-Children/Playgroup)

Community/Family-and-Children/Playgroup

## KINDERGARTENS

We offer two years of Kindergarten for 3 and 4 year olds in three locations: Kaniva, Edenhope and Goroke. Our sessions at all locations are two days x 7.5 hour sessions to assist with family care needs.

In all of our kindergartens we offer a play-based, emergent curriculum, where children initiate and lead their own learning. Our focus is on exploration rather than on teaching specific skills. Kindergarten is not "practice for prep" where your child will be taught to read and write before they attend school. Our focus is on social skills, self-help skills, encouraging exploration and wonder, and setting children up to have a love of learning.

For more information, contact

Early Years Team Leader

📍 PO Box 201, Edenhope VIC 3318

☎ 13 WWSC (13 99 72)

Email: [earlyyears@westwimmera.vic.gov.au](mailto:earlyyears@westwimmera.vic.gov.au)

🌐 [https://www.westwimmera.vic.gov.au/](https://www.westwimmera.vic.gov.au/Community/Family-and-Children/Kindergarten)  
Community/Family-and-Children/Kindergarten

Kindergartens		
Edenhope Kindergarten	03 5585 1571	<a href="mailto:edenhopekindergarten@westwimmera.vic.gov.au">edenhopekindergarten@westwimmera.vic.gov.au</a>
Goroke Kindergarten	03 5386 1113	<a href="mailto:gorokekindergarten@westwimmera.vic.gov.au">gorokekindergarten@westwimmera.vic.gov.au</a>
Kaniva Kindergarten	03 5392 2671	<a href="mailto:kanivakindergarten@westwimmera.vic.gov.au">kanivakindergarten@westwimmera.vic.gov.au</a>

## PRIMARY AND SECONDARY SCHOOL

Schools		
Apsley Primary	03 5586 1231	apsley.ps@education.vic.gov.au
Edenhope P-12 College	03 5585 1277	www.edenhope.vic.edu.au
Goroke P-12 College	03 5386 1024	www.gorokep12.vic.gov.au
Kaniva P-12 College	03 5392 2494	www.kanivacollege.vic.gov.au
St Malachy's School	03 5585 1396	www.smedenhope.catholic.edu.au
Community Education		
Kaniva LINK Neighbourhood House		03 5392 2866

## CHILDCARE

Uniting Wimmera is responsible for the running of childcare in Kaniva. For bookings phone the centre direct. West Wimmera Shire Council runs childcare at Edenhope.

### Kaniva Early Learning Centre

📍 25 Baker Street, Kaniva

Run by Uniting Wimmera, the Kaniva Early Learning Centre provides a warm and familiar environment for your child's early development. Offering long day care services, Tuesday, Wednesday, Thursday and Friday, 8:30am – 5:30pm (48 weeks per year), for children up to four years of age, our small program allows children of all ages to interact and grow together in a beautiful rural setting.

All enquiries are to be forwarded to Early Learning Coordinator ☎ 03 5392 2976 or via email: [kaniva.els@vt.uniting.org](mailto:kaniva.els@vt.uniting.org)

### Edenhope Early Childhood Service

📍 52 Langford St, Edenhope

The long daycare service operates from Mondays to Thursdays from 8.00am to 5.00pm.

Families are required to provide nappies and all meals for their children, including lunch, morning tea and afternoon tea. Before and after kindergarten care is also available.

For more information, including links to enrolment: 🌐 [www.westwimmera.vic.gov.au/Community/Family-and-child/Childcare/Edenhope-Early-Childhood-Service](http://www.westwimmera.vic.gov.au/Community/Family-and-child/Childcare/Edenhope-Early-Childhood-Service)

### Wimmera Regional Family Day Care

If you are interested in becoming a Family Day Care Educator in our area please contact Uniting (Victoria and Tasmania) Limited

📍 185 Baillie Street, Horsham 3400

☎ 5362 4000

Email: [wimmerafdc.els@vt.uniting.org](mailto:wimmerafdc.els@vt.uniting.org)

# MEDIA

## LOCAL SOCIAL MEDIA



### West Wimmera Shire

<https://www.facebook.com/westwimmerashire>



### Kaniva Vic

<https://www.facebook.com/KanivaVic/>



### Edenhope Tourism

<https://www.facebook.com/edenhopetourism>



### Harrow Discovery Centre

<https://www.facebook.com/harrowdiscoverycentre>

## TELEVISION STATIONS

West Wimmera has free to air Television stations available. Please see your TV operating instructions on how to program your channels.



## NEWSPAPERS

There are several newspapers and community newsletters that are distributed within West Wimmera Shire, as listed below. West Wimmera Shire Council advertises in all local newspapers, publishing community information such as public notices, planning notices, positions vacant and upcoming events. For more information about the listed newspapers, check the West Wimmera Business Directory and contact them direct.

Paper	Frequency	Area covered
Harrow Happenings	Monthly	Harrow and district
Servi Snippets	Monthly (except Jan)	Serviceton and district
Kowree Advocate	Weekly (except Jan)	Edenhope, Apsley, Goroke and district
Kaniva Times	Weekly (except Jan)	Kaniva and district
Goroke Free Press	Weekly	Goroke and district
Maggie Chatter	Monthly	Apsley and district



## RADIO STATIONS

There are several radio stations that broadcast across West Wimmera Shire although reception depends on your location, quality of your radio and transmission conditions.

Station	Genre	Frequency
Radio National	Current affairs, news, world issues	95.7 FM
ABC Southwest	Talkback, news, sport & current affairs	94.1 FM
ABC News Radio	News, parliament	89.3 FM
ABC Classic FM	Classical Music	93.3 FM
Triple J	New Music	94.9 FM
MIXX FM	Commercial	94.5 FM
Star FM	Commercial	96.1 FM
3WV – ABC Local	Talkback, news, sport & current affairs	594 AM
3WM	Music, talk & commercial	1089 AM

## INTERNET ACCESS

Most larger towns in West Wimmera Shire have access to broadband internet services, and you can connect to dial-up services in most areas of the shire. Local ISPs can be found in the phone book. West Wimmera Shire libraries in Edenhope, Kaniva, Goroke and Harrow also offer internet access.



# OTHER GENERAL

## COUNCIL CONTACT DETAILS

West Wimmera Shire Council has an office located in each end of the shire, Edenhope and Kaniva. Outdoor crews (road maintenance, parks and gardens, road patrols) work from three depots in Edenhope, Goroke and Kaniva.  
Email: [council@westwimmera.vic.gov.au](mailto:council@westwimmera.vic.gov.au)

### Edenhope Office

📍 49 Elizabeth Street  
📍 Edenhope, VIC 3318  
📞 13 99 72  
Fax: (03) 5585 9950

### Kaniva Office

📍 25 Baker Street  
📍 Kaniva, VIC 3419  
📞 13 99 72  
Fax: (03) 5392 7750

Postal Address PO Box 201,  
Edenhope, VIC 3318

Our Council has two websites:

#### Main Council site

🌐 [www.westwimmera.vic.gov.au](http://www.westwimmera.vic.gov.au)

#### Tourism site

🌐 [www.visitwestwimmera.com.au](http://www.visitwestwimmera.com.au)

West Wimmera Shire Council's website is available 24 hours a day, seven days a week and can be used to obtain general information such as transfer stations, library, and maternal and child health times as well as important public notices and frequently requested forms.

Our Council has three Facebook pages



#### West Wimmera Shire Council

<https://www.facebook.com/westwimmerashire>



#### Youth Services West Wimmera

<https://www.facebook.com/WestWimmeraYouthServices>



#### Edenhope + District Community Centre

<https://www.facebook.com/edccproject>

## HOW THE COUNCIL WORKS

West Wimmera Shire Council has five Councillors representing the entire shire. The role of the Councillors is to address the needs and aspirations of the residents of West Wimmera. West Wimmera Shire Council meetings are generally held on the third Wednesday of the month at various venues throughout the shire. There is no meeting in January.

### Your Councillors

West Wimmera Shire Council has five Councillors that serve the community for a four-year term. Our Councillors are dedicated to representing the interests of residents and ratepayers. They provide leadership and guidance, and exist to improve communication between the community and Council.

To see your current Mayor and councillors please see here:



<https://www.westwimmera.vic.gov.au/Council/Inside-council/Mayor-and-Councillors>

Find out more about Council meetings and elections here:



<https://www.westwimmera.vic.gov.au/Council/Inside-council>

# OUR VISION & VALUES

## Vision

Our West Wimmera community is healthy, thriving, diverse, harmonious, prosperous and self-sustaining, with regional and global connectivity.

## Values

1	We will proactively respond to change, are optimistic about our future and pursue continuous improvement in everything that we do.	Innovative
2	We will be responsible, take ownership of our actions and are committed to good governance, excellence, transparency, achievement of goals and advocating for our community.	Accountable
3	We will do everything in our ability to encourage and form trusting relationships, to work together as one team to achieve our goals and advocate for "One West Wimmera".	United
4	We will actively and openly consult with you and work constructively with community organisations, agencies, business community and other levels of government to our community's benefit.	Collaborative

# BURNING OFF

West Wimmera Shire Council discourages residents from burning rubbish if there is opportunity for residents to responsibly dispose of the material by other means, such as through the Council's kerbside waste collection or by taking the waste to a transfer station. Green waste is accepted at the transfer station for \$15 per cubic metre.

During the declared fire danger period – generally between November and the end of April – anyone wanting to light a fire in the open air must first obtain a written permit from Council's Fire Prevention Officer. However, land owners wishing to burn stock piles of material (such as trees or the like) will not receive a permit from Council during this period. The only permits that are issued during the fire danger period are for agricultural reasons – such as stubble crop burning – under stringent permit conditions, and to local CFA brigades to conduct fuel reduction burning of strategic roadside fire breaks in accordance with the Municipal Fire Prevention Plan.





## BUSINESS GROUPS AND ASSOCIATIONS

There are several business groups, tourism associations and progress associations in towns across the shire. To find your nearest one phone the Council office in Edenhope or Kaniva on ☎ 13 99 72.

## LIBRARIES

There are four libraries in West Wimmera Shire – Edenhope, Goroke, Harrow and Kaniva – which are run by the Wimmera Regional Library Corporation (WRLC). Library opening hours can be found on our website here:

🌐 <https://www.westwimmera.vic.gov.au/Community/Community-Resources/Libraries>, but you can find more information and many resources, including book renewal and catalogues, at the WRLC website  
🌐 [www.wrlc.org.au](http://www.wrlc.org.au)

Membership to our libraries is free, you can join online at

🌐 [www.wrlc.org.au](http://www.wrlc.org.au)  
or alternatively, head into one of our branches and sign up for a library card.

## LOCAL LAWS

West Wimmera Shire Council has what are termed local laws that govern certain aspects of life in the shire. These laws cover a wide range of topics including parking, littering, riding bikes on footpaths, pet ownership, itinerant trading and grazing stock on roadsides.

Also the droving of livestock, alcohol consumption in public places (see “alcohol”) and placing tables and chairs on footpaths outside cafes, among many others.

The Council employs a ranger to patrol the municipality to ensure that local laws relating to animal control are upheld in the community. If you would like more information about local laws, please phone ☎ 13 99 72 on any issue relating to local laws.

## MAPS

A full map of the West Wimmera Shire, as well as a township map (loose leaf inserts), are included in this kit. Copies are available at the shire offices in Edenhope and Kaniva, from the Visitor Information Centres in Edenhope, Harrow and Kaniva or can be downloaded from  
🌐 [www.westwimmera.vic.gov.au](http://www.westwimmera.vic.gov.au)

## SPORTS CLUBS

There are many different sporting and recreation clubs in West Wimmera Shire, from football, netball and cricket to bowls and tennis. The best way to find your nearest club is to contact the Council offices

☎ Edenhope 03 5585 9900 or  
☎ Kaniva 03 5392 7700 for more information.



## FITNESS

### **Kaniva Community Sporting Complex GYM**

📍 Cnr Budjik and Farmers Street Kaniva

To sign up for a membership call Kelly on  
☎ 0439 309 671 or ask at the West Wimmera  
Shire Council Edenhope or Kaniva customer  
service office.

#### Memberships:

Casual Use: \$6.50

1 Month: \$33.00

3 Month: \$77.00

1 Year: \$220

Follow Kaniva Community Sporting Complex  
online for updates on current fitness classes

🌐 <https://www.facebook.com/Kaniva-Community-Sporting-Complex-1594643410748441>

### **Edenhope Outdoor Gym**

The outdoor gym on the waterfront at Edenhope  
is another scenic location to perform a workout.

### **Elite Contender 24/7 Gym Nhill**

📍 Ryan Lane, Nhill, VIC, 3418

☎ 0418 579 143

🌐 <https://elitecontender24-7gyms.com.au/our-gyms>



## PLAYGROUNDS

West Wimmera Shire Council is responsible for  
some playgrounds around the shire. Council is  
obliged under law to ensure these playgrounds  
meet Australian standards and are free from  
hazards. If you have a concern about a Council-  
managed playground, please phone the Council  
office in

☎ Edenhope on 03 5585 9900 or

☎ Kaniva on 03 5392 7700

or send us an email at

🌐 [council@westwimmera.vic.gov.au](mailto:council@westwimmera.vic.gov.au)

## TOURISM

We have a dedicated tourism website for our  
region that you can view here:

🌐 [www.visitwestwimmera.com.au](http://www.visitwestwimmera.com.au)

## VISITOR INFORMATION

We have three visitor information centres, as well  
as many exciting tourist attractions such as the  
silo art and both Little Desert and Big Desert  
national parks.

### **Kaniva Visitor Information Centre and Raine's Cafe**

📍 41 Commercial Street, Kaniva, VIC, 3419

☎ (03) 5314 9083

Weekdays 8.30am - 4pm, Weekends 9am - 2pm

### **Edenhope Information Centre and Courthouse**

📍 96 Elizabeth St, Edenhope VIC 3318

☎ (03) 5585 1509

Everyday 10am-3pm

## Harrow Discovery Centre

19 Blair St, Harrow VIC 3317

(03) 55881387

Mon - Sat 11am - 4pm

## TRANSPORT

### Air

Edenhope has an airstrip. For more information visit

[www.westwimmera.vic.gov.au/residents/transport/aerodrome](http://www.westwimmera.vic.gov.au/residents/transport/aerodrome)

Or contact West Wimmera Shire on

13 99 72.

Flights to Adelaide and Melbourne can be caught from Hamilton or Mt Gambier Airports.

### Buses

Wimmera Roadways of Naracoorte operate the Naracoorte to Horsham passenger parcel service, which services Apsley, Edenhope, Goroke and Gymbowen Monday to Friday which connects to V/Line and other passenger services. Timetable available from Public Transport Victoria at

<http://ptv.vic.gov.au>



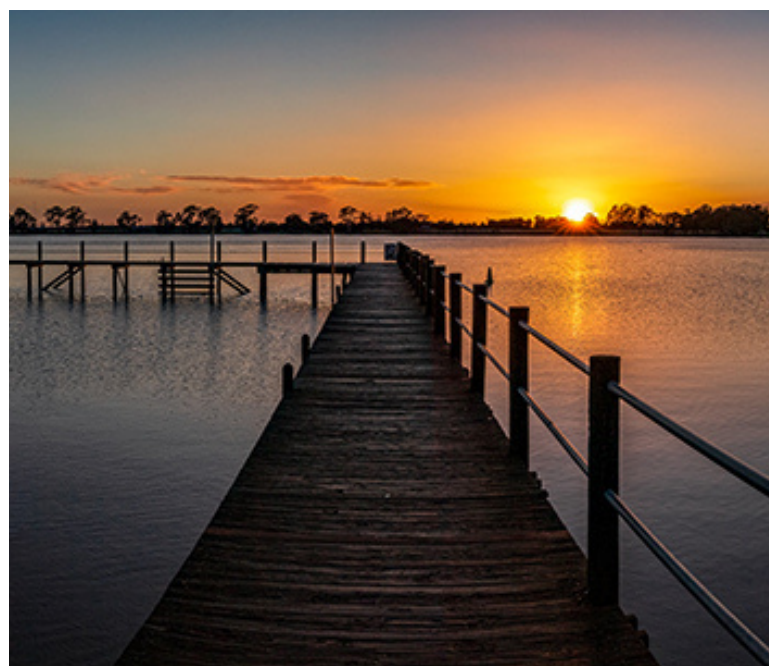
The V/Line Bus Service provides transport between Adelaide and Melbourne. There is only one stop within West Wimmera Shire at Kaniva but this service can be accessed in Horsham as well, via a connecting bus service provided by Wimmera Roadways. Buses can also be caught at Bordertown and Naracoorte. This connects with the bus from Mt Gambier which provides more travel options.

[www.vline.com.au](http://www.vline.com.au)

## WEST WIMMERA WEATHER

Average West Wimmera Shire temperature and rainfall

Month	High/Low (°C)	Rain
January	28° / 11°	3 days
February	28° / 12°	2 days
March	25° / 11°	3 days
April	21° / 8°	6 days
May	17° / 7°	8 days
June	14° / 5°	10 days
July	13° / 5°	12 days
August	14° / 5°	13 days
September	16° / 6°	10 days
October	19° / 7°	8 days
November	22° / 8°	6 days
December	26° / 10°	4 days

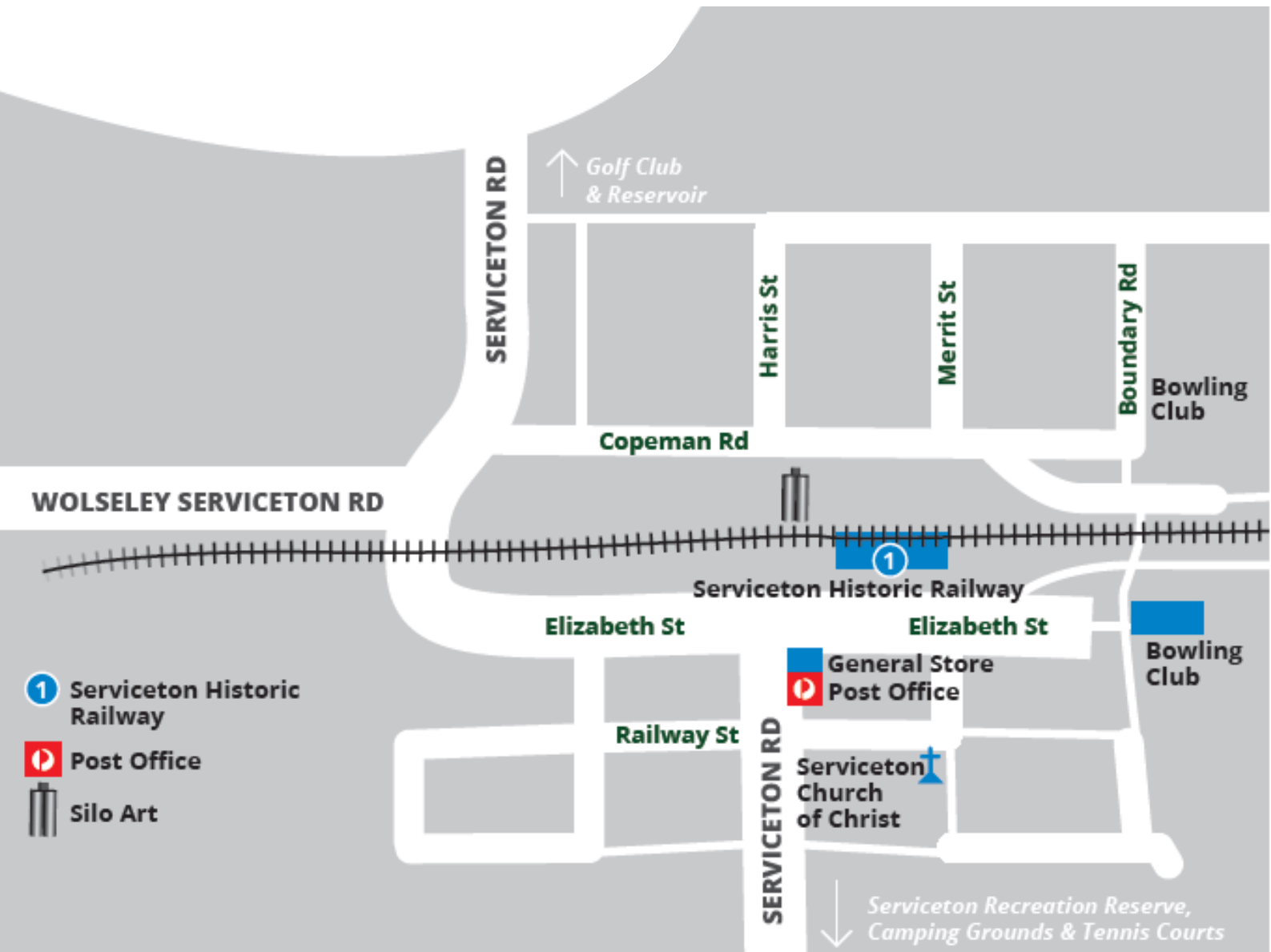
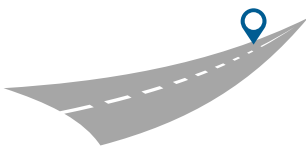




# SERVICETON



Township	Distance to Adelaide, SA	Distance to Horsham, VIC	Distance to Melbourne VIC
Serviceton	292.7 Km	139.7 Km	438.5 Km



# KANIVA



Township	Distance to Adelaide, SA	Distance to Horsham, VIC	Distance to Melbourne VIC
Kaniva	312.7 Km	114 Km	412.8 Km



# EDENHOPE



Township	Distance to Adelaide, SA	Distance to Horsham, VIC	Distance to Melbourne VIC
Edenhope	378.3 Km	96.4 Km	388.2 Km

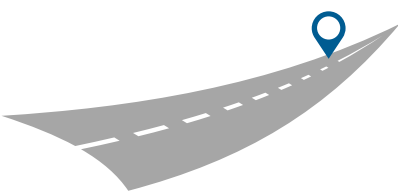




# GOROKE



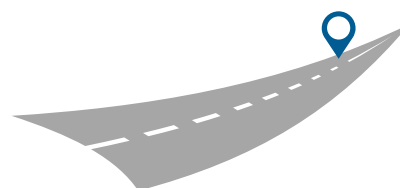
Township	Distance to Adelaide, SA	Distance to Horsham, VIC	Distance to Melbourne VIC
Goroke	371.8 Km	68.2 Km	366.8 Km



# HARROW



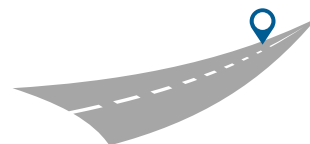
Township	Distance to Adelaide, SA	Distance to Horsham, VIC	Distance to Melbourne VIC
Harrow	411.4 Km	79.2 Km	361.8 Km



# APSLEY



Township	Distance to Adelaide, SA	Distance to Horsham, VIC	Distance to Melbourne VIC
Apsley	358.5 Km	114 Km	408 Km

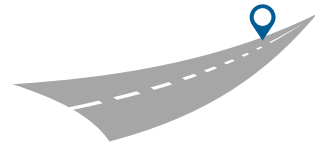




# DERGHOLM



Township	Distance to Adelaide, SA	Distance to Horsham, VIC	Distance to Melbourne VIC
Dergholm	404.8 Km	136.2 Km	399.1 Km



## CONNECT TO COUNCIL

**Facebook:**

<https://www.facebook.com/westwimmerashire>

**Online:**

<https://www.westwimmera.vic.gov.au>

**In person:**

49 Elizabeth Street, Edenhope  
25 Baker Street, Kaniva

**Phone:**

13 99 72

**Email:**

[council@westwimmera.vic.gov.au](mailto:council@westwimmera.vic.gov.au)

**Mail:**

PO Box 201 Edenhope, VIC 3318

*West Wimmera Shire Council accepts no liability for any loss or damage that you may suffer as a result of your reliance on this information, whether or not there has been any error, omission or negligence on the part of West Wimmera Shire Council.*

*Production Date – Nov 2022*

*If you wish to provide any feedback on the information included in this kit please contact  
West Wimmera Shire Council on 13 99 72.*